



# Community Centered Care: The Power of Intergrated Care

**PRESENTED** by Tia Saucedo  
**SENIORS RESOURCE CENTER**

LeadingAge Colorado Conference



# About Tia:



## **Tia Saucedo (she/ hers)**

With over 20 years' experience in services serving older adults and their caregivers, she has a passion for supporting people to remain living in the community of their choice. Currently, Tia is the Senior Director of Services at Seniors Resource Center.



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**"Alone we can do so little, together we can do so much"**

- Helen Keller



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# What does integrated care mean to you?

*Together*

*blended*

*intertwined*

*Person  
Centered*



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# Beyond the Jargon



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This is more than just a buzz word, it's about figuring out who they are and what is important to them!



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# BREAKING DOWN THE SILOS

Adult  
Day

In Home  
Care

Chores

Resource  
Referrals

Victims  
Assistance

Care  
Management



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at the center  
is the

# Care Manager

- **Care Manager vs. Case Manager**
- **Empowering individuals to participate in their care**
- **Collaboration to foster stronger connections and solutions**



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# The story of *Diana*



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# Key to making the model work:



Streamlined processes



Weekly integrated  
team meetings



Communication, communication,  
communication!



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## Things to consider:

Evaluate  
regularly

Building  
trust takes  
time

Family  
dynamics are  
hard

Focus on  
teambuilding



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**"If you think  
competiton is hard, you  
should try  
collaboration"**

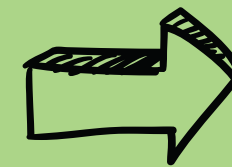
Rob Webster



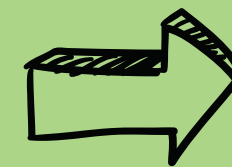
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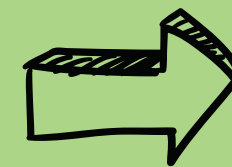
The outcomes  
make it all worth  
it!



**Engaged aging**



**Satisfied clients**



**Reduced decline**



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# Questions?



**Tia Saucedo**

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# Seniors Resource Center

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