



SUMMARY OF HCPF OPERATIONAL MEMOS IN RESPONSE TO COVID-19 ADULT DAY SERVICES CENTERS

In an effort to make access easier for members to important COVID-19 information and policy changes, LeadingAge Colorado has put together this document listing all operational memos issued by HCPF. The memos are organized by provider with the latest at the top.

HCPF OM 20-034 UPDATED CASE MANAGEMENT OPERATIONAL CHANGES IN RESPONSE TO COVID-19

Effective Date: 3/11/2020

Summary: Supersedes OM 20-018. Effective date 3/11/2020. Authorizes case managers to use electronic video for any contact or assessment for programs including nursing facilities, alternate care facilities and adult day services. Phone can be used if the member does not have access to electronic video. Initial and continued stay reviews are authorized for up to a year.

Note: During the HCPF HCBS webinars on 3/27/2020 and 4/03/2020 it was reported that individuals enrolled in Medicaid as of 3/18/2020 will continue on Medicaid until the pandemic ends unless the individual requests to dis-enroll or moves out of state.

HCPF HCBS WEBINAR Effective Date: 4/03/2020

Summary: The \$1200 stimulus payment does not impact financial eligibility. Implementation of final settings rule cannot be delayed, as this is in federal law. Non-residential providers will be notified once the PTP platform is available. There is flexibility re required verification documents for eligibility. Until bank statements are received, an attestation can be submitted. HCPF is in conversations with CMS re how long retainer payments will be allowed. During the pandemic, a client does not need to receive at least one service every 30 days to keep eligibility. Re whether there can be hazard pay during pandemic: HCPF is working with CMS and legislature to understand how to best prioritize and support all providers.

Note: There is no link to this information, as this was part of the Q&A, not in the slides.

HCPF OM 20-031 NON-MEDICAL TRANSPORTATION Effective Date: 4/01/2020

Summary: Limits non-medical transportation (NMT) to essential services and needs only, i.e. grocery, pharmacy, and bank. Members using NMT may not have any symptoms of illness. Limits one member per vehicle. Instructs NMT providers on proper hygienic and sanitization processes. Instructs members to use Non-Emergent Medical Transportation (NEMT) for essential medical appointments.

HCPF NON-RESIDENTIAL HCBS WEBINAR VARIOUS TOPICS Effective Date: 3/18/2020

Summary: Restricts all visitors, with a few exceptions such as end-of-life. Residents retain the right to contact the ombudsman, who should be admitted. Those with symptoms of a respiratory infection should not be allowed in the facility, even if end-of-life. An exception is a surveyor, if the surveyor has no fever. Another exception is a healthcare worker – follow CDC guidelines. Cancel communal dining and all group activities. CMS QSO-10-14-NH is the source.

HCPF OM 20-022

COVID-19 CIR REPORTING BY CM

Effective Date: 3/19/2020

Summary: Instructs case managers that BUS has been updated to facilitate accurate reporting of members with presumptive or confirmed positive case of COVID-19. Instructs case managers to report cases to CDPHE, review client services and make changes to meet needs during illness and limit exposure to others.

Note: In the HCPF webinar on 3/27/2020 Greg Schlosser from HFEMSD/CDPHE informed providers that they no longer need to notify CDPHE of positive COVID-19 cases. This information is reported to CDPHE directly from the labs.

HCPF OM 20-017

DEPARTMENTAL GUIDANCE ON LONG-TERM CARE AND CONGREGATE SETTINGS

Effective Date: 3/13/2020

Summary: Encourages providers to take emergency measures to screen members and consider restricting visitors at settings, including ADS Centers. Note: stronger restrictions have been released since OM 20-017.

IM 20-017

COVID-19 COMMUNICATION FOR ADULT DAY, DAY HABILITATION AND BRAIN INJURY DAY TREATMENT PROVIDERS

Effective Date: 3/13/2020

Summary: Authorizes use of technology or alternate settings to provide adult day services, due to COVID-19. Any change in services delivery must be agreed to by client and documented. Day program providers that have stopped or reduced services due to COVID-19 may bill for retainer payments, only if the client chooses not to receive such services elsewhere. Retainer payments can only be billed when authorized and documented in the client's service plan.